



# Senator Card/PIN Replacement Form

To: Senator Cards, Spire Bank Limited

Through \_\_\_\_\_ Branch \_\_\_\_\_

Date 

D	D	M	M	Y	Y	Y	Y
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### REF: CARD REPLACEMENT FORM

Cardholder Name: First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

ID/Passport No \_\_\_\_\_ Card Number 

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**ACCOUNT NO** (For all debit cards) \_\_\_\_\_

Kindly replace/re-issue the above mentioned card due to the below reason. Please tick as appropriate:

Card faulty/worn out       Disputed transaction(s)       Lost/stolen/misplaced card       Pin lost/misplaced

**Ensure dispute form is also completed**

Others: Give Details \_\_\_\_\_

Card Returned     Yes     No     If No, confirm destroying the same \_\_\_\_\_

### FOR LOST/STOLEN CARDS ONLY

Date of loss 

D	D	M	M	Y	Y	Y	Y
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Date and time of loss of report 

0	0	0	0	H	R	S
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Was it together with PIN?     Yes     No    Date of last transaction 

D	D	M	M	Y	Y	Y	Y
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    Time of last transaction 

0	0	0	0	H	R	S
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**NB: Please note the fees charged below:**

Card Replacement: **KES 1,000** • PIN Re-Issue: **KES 250** • Card Re-Issue: **KES 500**

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### BANK USE ONLY

Signature verified: Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Date Received (Card Centre): Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Card Stopped: Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Replacement Approved: Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Replacement Actioned: Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Fee charged: Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_